

# THE EXHIBIT

## FAQs

### **Are your outside spaces under cover?**

Yes! Our outside spaces are weather-proof and a very popular choice come rain or shine.

### **Are you strictly over 21s?**

The Exhibit is an over 21's venue Sunday-Friday after 6PM, all day Saturday and for all alcohol services. We love having families join us so please feel free to book outside of these times. We also offer loads of family-friendly events during school terms.

### **My booking says we only have a two-hour slot, can I extend this?**

Brunch bookings are strictly two-hours no matter the party size. We can be flexible with drinks bookings depending on how busy we are and you may be subject to a minimum spend if you require 4hours +. It'll be at the manager's discretion on the day, if we're able to extend your booking any further.

### **Can I book over the phone?**

Booking online is the fastest and easiest way to book in at The Exhibit as evening and weekend bookings must be authenticated with card details. If you're making a same-day booking, please feel free to call us and we'll do our best to accommodate you.

### **I don't have a reservation, do you have walk-in spaces?**

We always allocate a number of walk-in spaces for our guests who like to pop along at the last minute. These spots do go quite quickly so we advise you do make a booking.

### **Are you dog-friendly?**

Yes, we love dogs! Bring your pets and feel free to tag us in any photos of them at the venue on social media.

### **When do you close/Last Entry?**

We close at midnight Monday - Thursday and Sundays. Friday and Saturday nights are when the party really happens, as we are open to 2AM! Last entry is 30 minutes before these times, however this can change slightly due to capacity and at the manager's discretion.

# THE EXHIBIT

## FAQs

### **What does my DJ need to bring?**

A Mixer, whatever they are playing the music off and they need to be able to plug into a PHONO wall socket. We suggest booking a DJ through our approved suppliers to ensure they bring the correct equipment.

### **Does my food and drink pre-order go towards my minimum spend?**

Yes, all food and drink pre-ordered and anything spent in the room on the night comes off your minimum spend.

### **When is my deposit refunded ( Private rooms )?**

The deposit is refunded the following Monday if you have hit your minimum spend.

### **Can I reserve a specific area in the bar/restaurant?**

Unfortunately we can never guarantee where you will be seated, it really depends on the other parties we have in on the night. However, if you want somewhere specific we can make a note of it to ensure the team are aware of your request.

### **Can I extend my bottomless brunch?**

We cannot guarantee any longer at your table. We can make a request on your booking to the team on the day. Please note, the bottomless bubbles deal only lasts the 1hr 30mins

### **Can I order/pay for something over the phone?**

Unfortunately our system doesn't allow us to place orders/take payments over the phone. This has to be done individually by guests as the system requires a 3D secure password for payments which is specific to your bank.

### **Can I make a provisional booking or can you hold a room for me?**

We never take provisional bookings or hold anything. No bookings are confirmed until the deposit is paid so essentially the room is open to anyone until this is done. This gives everyone an equal opportunity, however we will do everything we can to let you know if someone else becomes interested in the room.

### **Can I bring my own food and drinks?**

All food and drink needs to be purchased from the venue.